



Health & Aged Care

Delivering patient care beyond the bedside

Health and Aged Care providers have been some of the most innovative and forward thinking, investing in high quality, IPTV and Digital Signage solutions since the early part of the 21st century. Understanding that looking after peace of mind and mental health during any length of stay in a hospital or care home is almost as important as caring for their physical health.

Ensuring there is a perceived access to the outside world, a level of normality and a way to pass the time at the bedside is a duty of care the industry takes seriously and, through Tripleplay's Digital Signage and IPTV platform, can provide.

Features of our Health & Aged Care Solution:

- Deliver to TVs, mobile devices and laptops.
- Integration into nurse call systems.
- Digital Signage and IPTV.
- Secure content encryption.
- Wayfinding and public information.
- Access controls and local restrictions for mobile media.
- Live video streaming to waiting rooms.
- Care video delivery.
- Training video library.
- BYOD and BYOC.

PROUD TO WORK WITH



“With the help of Tripleplay we have created a truly patient centric solution, empowering them to help in their own recovery and making their stay at UZA a more comfortable one.”

University Hospital Antwerp



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Bedside TV, BYOD & BYOC

Tripleplay's platform was built on the needs of the patient bedside, working on some of the world's first bedside IPTV and VOD projects. Tripleplay's platform can deliver free-to-air TV, satellite, cable and any live TV feed; including packages of premium, chargeable content, BYOD and BYOC. The same Interactive TV system will also deliver Video on Demand content, information and the ability to communicate with patients. Our platform also integrates with Nurse Call to allow patients to request assistance via their bedside TV.

Waiting room TV and entertainment

Using an IPTV platform like Tripleplay's allows any hospital or care facility to deliver live TV and VOD to anywhere there is a network connection. This opens up a much simpler opportunity to provide television services in waiting rooms, helping reduce perceived waiting times, entertain children and to make a visit a much less difficult experience.

Teaching & Learning

Educating new medical staff is not an easy task given the nature of the work done; so giving access and exposure to live operations and procedures and access to learning resources when and where they need it becomes a necessity. Through an IPTV and Video Streaming platform like Tripleplay's operations can be live streamed, securely to TVs, laptops, mobile devices or recorded for play back at a later date. All access is strictly controlled and managed through user rights permissions and content control.

Patient Communications

Ensuring important messages are received and understood by patients and visitors to any facility is very important and loud speaker announcements cannot be relied upon alone. Using a Digital Signage platform gives instant ability to communicate a message to any individual screen, any group of screens, to any ward, wing or department or to the entire campus in one go. Using graphics, video, live TV, RSS, text tickers, PowerPoint presentations and rich media any facility can create impacting and professional content in no time at all.

Wayfinding & Public Information

Digital Signage is used across the world and in many environments to assist in the wayfinding and understanding of visitors to their premises. In a hospital finding the right wing, room or department quickly can be vital and using TV screens to assist in this is a modern, visual and eye-catching means by which to convey. Those same screens can also be used to inform and educate the public of their personal responsibilities, to provide information of on-site services, or sell advertising space for local businesses.

Out-patient care

Delivering aftercare and instruction to patients following their discharge need not be a difficult task. Through the use of Tripleplay's IPTV and VOD delivery platform out-patients can be given controlled access to appropriate care videos, exercise instructions and advice. By delivering simple to understand media content to out-patients a hospital could potentially reduce the need for frequent revisits, calls and lost time.

Memory Triggers

Video can play a significant role in the rehabilitation of patients and residents in care homes who suffer with mental degenerative disorders or have suffered brain injury. Recorded VOD content can help to 'trigger' past memories and experiences, helping a patient to form links in their brain and help them become more alert and communicative.

