TRiPL3PLAY

Guest TV, Entertainment
& Information Solutions

IPTV | BYOD | BYOC | Digital Signage

IPTELEVISION (IPTV)

Our solution allows you to securely deliver TV from multiple sources live or recorded via your IP network to any number of guests. Incorporate free-to-air, satellite and subscription TV channels into a single channel line up with the option of creating bespoke channel packages for sale on a room-by-room basis. The same TV services can also be delivered to on-site cafes, restaurants, bars, gyms, elevators and reception areas, complete with digital signage capabilities.

PVR & TRICKPLAY

Using the Tripleplay solution, you can also enable guests to record television programmes during their stay, controlling memory use by limiting storage on a room by room basis. Guests can also be given the ability to pause, rewind and fast forward live television.

ELECTRONIC PROGRAMME GUIDE (EPG)

Tripleplay's IPTV solution comes complete with a customisable electronic program guide. Unique to our solution, we can combine the Meta data and programme listings from multiple sources including free to air, satellite, free sat and subscription based TV channels.

SERVICE GROUPS

Via Tripleplay's platform, TV channels can be organised by service groups allowing the property to determine which channels are delivered to which room. Allowing the provision of premium offerings or on demand channel packages. This also allows a hotel to deliver languages based on the users preferred language.

LIVE TV DISTRIBUTION & DELIVERY

FLEXIBLE DELIVERY

Tripleplay is a software solutions provider and so has a flexibility many other IPTV providers don't have, this includes the ability to deliver in-room entertainment and digital signage either to set top boxes or to Smart TVs directly. Our IPTV platform is operable with the H-Browser on Samsung, LG and Philips Smart TVs, Amino and BrightSign STBs, while signage can be delivered to Amino STBs, BrightSign Media Players or to the Samsung SSP and LG webOS signage range of Smart TV. We can also deliver to mobile device applications and web browsers.

INTERACTIVE IPTV PORTAL

The Tripleplay Interactive IPTV Portal is customisable, allowing any hotelier to create a truly bespoke and unique in-room entertainment experience for guests. Including information pages, messaging and service ordering, our TV portal enables true interactivity between guest and hotel.
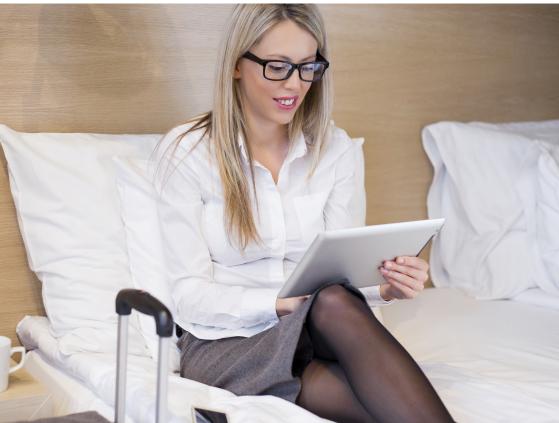
BRING YOUR OWN DEVICE (BYOD)

Through our BYOD solution you can enable guests to access all of your hotel's available TV channels and movies on their mobile device, giving flexibility to take entertainment with them wherever they are on your premises. Accessed via a customised and branded media portal, our solution enables guests to watch content on their mobile phone, tablet or laptop while connected to your hotel WiFi network.

BRING YOUR OWN CONTENT (BYOC)

Allow guests to connect their own device to your TV to watch their personal content wirelessly on the in-room Hospitality Smart TV, providing another means to ensure your guests are satisfied and entertained during their stay. For BYOC we utilise the Android DLNA system for LG Smart TVs and Samsung SmartView for Samsung Smart TVs; where available.

GOOGLE CHROMECAST

Tripleplay's Interactive IPTV Portal supports Google Chromecast, allowing the secure delivery of personal streaming account content to be our in-room portal solution. Support includes apps such as YouTube and Netflix; please ask your account manager for current supported apps and operating systems.

MOVIES & ENTERTAINMENT

VIDEO ON DEMAND (VOD)

Our IPTV and VOD head end server comes with Hollywood encryption standards allowing you to provide movie and TV content to each and every guest room in a safe and secure way. Movie purchases are automatically added to a guest's bill through integration into a standards based Property Management System.

SMART TV APPS

Tripleplay deployed the world's first hospitality TV solution on Smart TVs, and now through integration of our TV portal with a Smart TV's native applications we can enable your guests to access their personal streaming and content accounts through your in-room TV.

PLAYMEDIA - CONTENT SHARING FOR STB

Our media sharing app, PlayMedia allows guests to share their personal content with the in-room Tripleplay Interactive IPTV Portal system on Set Top Box (STB) technology. Allowing guests to view their personal images, videos and listen to music, PlayMedia is a downloadable app available on App Store and Play Store.

DIGITAL SIGNAGE

Our platform does not only focus on providing a fantastic in-room experience, we can also help you promote on site services and those of local tourism partners through our digital signage solution. Using the same IPTV and VOD headend server platform we can enable you to create, manage and distribute digital signage content; creating a complete, single digital media delivery platform. Our digital signage integrates with meeting room booking system, adding an extra dimension to the solution for conferencing and banqueting professionals.

TOUCHSCREEN DISPLAYS

Tripleplay's digital signage solution can also be used to deliver content to touchscreens, allowing the use of interactive digital content on noticeboards and screens around a hotel.

GUEST INFORMATION

Using our simple to operate Content Management System it is easy to create and manage guest information pages allowing any hotelier to promote services, facilities and up-sell to guests in-room. Our solution can also be used to provide live weather, travel, airline flight data and both local and national news.

GUEST SERVICES & COMMUNICATIONS

PROPERTY MANAGEMENT SYSTEM (PMS) INTEGRATION

Our platform integrates with a wide variety of Property Management Systems, these include Brilliant, CMS Hospitality, Elektra, EzyRez, Galaxy Lightspeed, Hotellinx, Innquest, Micros-Fidelio, Kinetic, OnQ, ProTel, Reslynx and RMS. This integration enables automatic billing and ordering for guests of services, movies, TV packages, food and drink.*

Please check with your account manager for current supported PMS platforms as it can change, and feature set differs from PMS to PMS.

ROOM & ENVIRONMENT CONTROL

Tripleplay has integrated with in-room control automation systems. This integration allows guests to control a range of in-room functions including lights, room temperature and much more through their TV.

TriPL⊚PLAY

Digital Signage | IPTV | Video
Streaming www.tripleplay.tv

JPR⊚
EXPERIENCE AVC